COOKIE POLICY

This extensive circular letter on personal data processing describes how the website: **www.transcoop.com** uses cookies and tracking technologies for the personal data processing of identified or identifiable users who enter the site.

The circular contains all the elements provided by Art. 13 of the EU Regulation 2016/679 and is laid out in compliance with the General Provision of the Supervisory Authority dated 8.5.2014.

DATA CONTROLLER AND DATA PROTECTION OFFICER

The data controller is **Transcoop Società Cooperativa** - Via Danubio 2, 42124 Reggio Emilia (RE) - ITALY e Vat number: IT01174150357, which avails of its own processing managers or those of external processing companies.

You can also contact our Data Protection Officer (DPO) at the following e-mail address: dpo@transcoop.com

Further information about the data processing performed through the website are available consulting the Privacy Policy

WHAT ARE COOKIES AND THEIR PURPOSES

Cookies are small text files which the sites visited by the user send directly to the user's computer, where they are memorized to be then retransmitted to the sites themselves on the same user's next visit (so-called **first-party cookies**). When surfing a site, the user may receive on his computer also cookies of sites or of different web servers (so-called **third-party cookies**); this occurs because the web site visited may contain elements like images, maps, and sounds, specific links to web pages of other domains that reside on different services other than those on which the page requested is found. In other words, these are cookies that are set on a web site other than the one actually visited.

The duration of the cookies may be limited to a single surfing session on the browser (so-called **session cookies**), and in this case automatically deactivate when the visitor closes the browser; or they may also have a pre-set expiry, and in this case, will remain memorized and active in the user's hard disk up to the given expiry date, continuing to gather information during the various surfing sessions on the browser (so-called **permanent cookies**).

The cookies are used for different functions. Some are necessary to allow you to surf on the Site and use its features (so-called **technical cookies**). Others are used to obtain statistical information, whether or not in aggregate form, on the users that access the Site and on how the Site is used (so-called **monitoring** or **analytical cookies**). Lastly, they are used to track a consumer profile of the user and allow him/her to view advertisements on the Site, which may be interesting and in line with the user's taste and consumption habits (so-called **profiling cookies**).

To learn more in detail about these different categories of cookies, please continue reading this circular. Discover how they work and their purposes, and freely choose whether to consent or block their usage.

FIRST-PARTY TECHNICAL AND ANALYTICAL COOKIES

These are cookies installed directly by the site visited. The technical cookies serve to carry out the surfing or to furnish a service requested by the user. They are not used for further aims and are usually installed directly by the web site controller. Without turning to such cookies, some operations could not be done or would be more complex and/or less safe, like for example the activities for which the cookies, which allow to carry out and maintain the user identification in the session, are indispensable.

Analytical cookies are necessary to gather user information and statistics and help to assess the surfing experience. Without using these cookies, the site owner cannot gather information and feedback regarding the surfing, which would be useful in improving future experiences.

Name	Category	Function	Expiring time	Privacy policy
PHPSESSID	Technical	It allow to store a generic id of the session.	End of browsing session	
cookie_notice_accepted	Technical	Technical cookie necessary to keep track of the user's consent and to prevent the recurrence of cookies information banner.	30 days	
COOKIE_SUPPORT	Technical	The cookie collects info on the user's agreement about cookie's usage politics of the website	17028 days	
GUEST_LANGUAGE_ID	Technical	Cookie needed to check the default language of the users who browse on the website	17028 days	
JSESSIONID	Technical	Used to distinguish the user and the session.	End of browsing session	
LFR_SESSION_STATE_10158	Technical	Technical cookie that manage the anonymous ID given to users to improve browsing within website's pages	End of browsing session	

N.B.: The expiring time of cookies which expire in less than a day it's indicated as "End of browsing session".

THIRD-PARTY ANONYMISED TECHNICAL AND ANALYTICAL COOKIES

The following third-party technical and analytical cookies are installed on the Site without the prior consent of the user, because they are less aggressive since they are anonymised, and as such are less invasive and third parties cannot access the disaggregated analysis data at IP address level (in other words, by using these cookies, third-party subjects cannot trace the user's identity):

The website does not use any anonymised third-party technical or analytical cookies.

N.B.: The expiring time of cookies which expire in less than a day it's indicated as "End of browsing session".

NON-ANONYMISED THIRD-PARTY ANALYTICAL COOKIES

Other third-party analytical cookies instead, are installed on the Site only with the user's prior consent, because they are not anonymised, and thus third parties may access disaggregated analysis data at IP address level (in other words, by using these cookies, third-party subjects may track the user's identity through the IP address).

The site does not use non-anonymised third-party analytical cookies.

SOCIAL BUTTONS AND WIDGETS

Social buttons are particular "buttons", displayed on the Web site depicting the icons of social networks (example, Facebook and Twitter) and allow users browsing to interact with a click directly with social platforms.

The social buttons displayed on the site are links to the holder's account on social networks depicted.

The website doesn't uses any social buttons.

Widgets are spaces where, through a graphic interface, the user can interact with an application, a software or another web site. The use of these interfaces is subject to the terms and conditions of use of the service provider, also on personal data. Here is the list of widgets available on the site:

Google Maps

TRACKING TOOLS (TRACKER)

Trackers are useful tools and technologies to deliver engaging and interlinked experiences, composed of snippets that send information about site users to other companies.

The tracker can use the information you submit for a variety of purposes, like sending personalized advertising material, analyze user behavior or provide services within the site, such as access to social networks or areas comments, and other features. In most cases, the information collected is anonymized information or pseudonymized; Sometimes the personal data do not undergo such treatment, which means they can directly identify a specific user.

The use of this technology could slow down the browsing experience, and, above all, make it less certain the confidentiality of user personal data.

The website doesn't uses any pixel tracker or other mean to track the browsing activities on within his pages.

OPTIONAL SUBMISSION

Many of the data submissions of the user done through cookies are optional. To see how one can handle the cookies according to the browser used (Edge, internet Explorer, Mozilla, Safari, Chrome),you can connect to the site aboutcookies.org to erase them, or to the direct addresses of the single producers of the browsers:

Chrome; Firefox; Internet Explorer; Safari; Edge

Opera →copy the following link in search bar: opera://settings/clearBrowserData

The user, managing the choice related to cookies, can make use of services provided by EDAA or similar services furnished by other providers. Through this tool, you can manage your preferences concerning the cookies matters for a wide part of tracking tools. Google also allow to customize the preferences on advertisement connected to your Google Account by using the following tool: https://adssettings.google.com

The management of your own preferences about cookie settings should also consider that many digital services (search engines, web mails, streaming services) are free of charge thanks to the advertising revenues. At times advertising is based to the user's preferences detected through the usage of cookies and tracking tools.

PROCESSING METHOD AND RETENTION TIME

The personal data are processed with automatized instruments, for the time strictly necessary to pursue the objectives explained earlier.

Specific security measures are adopted to prevent the loss of the data, their illicit or incorrect use and unauthorised access.

DATA SUBJETS RIGHTS

You are informed of the existence of your right to request the **access** to your personal data, to **update, rectify or delete** the same. You also have the right to **oppose or to ask restriction of processing** which concern your personal data and, when available, the **data portability**. Your right are widely described and subjected to limitations referred to the artt. 15 to 22 of GDPR.

The specific complaint to the Data Controller can be presented by contacting the same e-mail address:

info@transcoop.com

Or you can contact our Data Protection Officer trought this e-mail address:

dpo@transcoop.com

If the data processing has his foundation on your explicit consent (art. 6, § 1, lect. a), you have the right to revoke this consent whenever you want, without prejudice the lawfulness of previous processing activities.

You are entitled to file your complaints with the control authority at the Supervisory Authority address for the protection of personal data, by sending a certified e-mail to the address protocollo@pec.gpdp.it, or with the control authority of another EU member country.

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